C1 Privacy Policy

C1 Network FZ-LLC
DMC, Building 05,
Dubai Media City,
P.O. Box 393243 Dubai
United Arab Emirates

Updated October 23rd, 2026

Welcome to C1!

C1 Network FZ-LLC ("**C1**") holds registered offices; address at DMC, Building 05, Dubai Media City, United Arab Emirates ("**the Company**").

C1 ("us", "we", or "our") operates the https://c1.global website (the "Service").

What does this policy cover?

This policy informs you regarding the collection, use and disclosure of Personal Information when you use our Service.

This Privacy Policy explains how C1 collects, uses, stores and discloses your personal data when you use the Service. We process your personal data in accordance with applicable data protection laws and the lawful bases described in this Privacy Policy.

Where consent is required for a particular processing activity, we will request your consent separately. You may withdraw your consent at any time, without affecting the lawfulness of processing carried out before its withdrawal.

Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible at https://c1.global. We use your Personal Information for providing and improving the Service.
References in this policy to the Company, we or us shall mean Crowd C1 Network FZ-LLC, DMC, Building 05, Dubai Media City, United Arab Emirates ("**the Company**").

For the purposes of applicable data protection laws, including the General Data Protection Regulation (EU) 2016/679 ("GDPR"), C1 Network Ltd. acts as a data controller in respect of personal data it collects and processes in connection with the Service.

Where personal data is shared with Sponsors, the respective data protection responsibilities of C1 and the relevant Sponsors will depend on the purposes and means of processing determined by each party. Where Sponsors independently determine how and why personal data is processed, they will act as independent data controllers and will be responsible for complying with their applicable data protection obligations.

INFORMATION COLLECTION AND USE

While using our Service, you voluntarily share certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name, phone number, postal address, e-mail address. ("Personal Information").

Personal information collected from you:
The company collects information from you when you fill out a form on the site, when you buy C1 products on the site, when you fill in your Personal Information during the registration process, when

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you participate in a discussion call ("Webinar"), when you participate in other social media on the site, when you submit information to a competition, when you participate in a marketing or survey on the site, or when you otherwise communicate with the company (for example, when you contact our customer service).

Personal Information we collect about you:

Name*;
Date of birth*;
Postal code*;
Delivery address *;
E-mail address *;
Telephone and mobile
numbers; Your password*;
Opinions or statements you make on our discussion boards or in other communications with us; and
Any other information you provide to us during the use of our website, during communication with us or our representatives or through posts and messages that you post or send via our social media.

The fields above marked with a (*) are mandatory fields - if you do not provide such personal information, the company will not be able to fulfill the purposes described below. For example, if you do not enter your mailing address, we cannot deliver your order or cannot process your bank payment.

What we do with the information we collect from you:
The company handles Personal Information related to your purchasing history, such as the products you have purchased, your product preferences, how often you make purchases with us and if you have been referred to us by one of our Independent Representatives.
The Company automatically collects the following Personal Information at each visit to the Website:
Your computer's technical information, including your Internet Protocol (IP) address used to connect your computer to the Internet, your login information, your browser type and web version, your time zone settings, your browser plug-ins and browser versions, your operating system and your operating platform;

Information about your visit to the Site, including the complete Uniform Resource Locators (URL) to, via and from the Site (including the date and time);

Products you looked at or searched for, page reaction times, download errors, length of visit to certain pages, page interaction information (for example, scrolling, clicking and moving the pointer across the screen), methods used to scroll away from the page, and all contact methods used to contact our customer service;

Information obtained through the cookies that the company places on the website - see below in the 'cookies' section for more information.

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HOW IS YOUR PERSONAL DATA USED, AND WHAT IS OUR LEGAL BASIS FOR THIS USE?

C1 processes your personal data for the purposes described below, relying on one or more of the following lawful bases, as applicable:

1. **Performance of a Contract**

Where processing is necessary to enter into or perform a contract with you, including registering and administering your account, processing purchases and payments, providing customer support and delivering products or services.

2. **Compliance with Legal Obligations**

Where processing is necessary to comply with applicable legal or regulatory obligations, including tax, accounting, anti money laundering and other applicable compliance requirements.

3. **Legitimate Interests**

Where processing is necessary for C1's legitimate interests, provided that such interests are not overridden by your rights and freedoms. These interests may include:

a. Maintaining, administering and improving our products, services and website;

b. Protecting the security and integrity of our systems and accounts;

c. Preventing, detecting and investigating suspected fraud or misuse of the Service;

d. Responding to complaints, enquiries and disputes;

e. Establishing, exercising or defending legal claims; and

f. Measuring and improving the effectiveness of our services and marketing activities, where permitted by applicable law.

4. **Consent**

Where required by applicable law, we rely on your consent for specific processing activities, including certain direct marketing communications, personalised advertising and the use of nonessential cookies.

You may withdraw your consent at any time through the relevant account settings or by contacting us using the details provided in this Privacy Policy. Withdrawal of consent will not affect the lawfulness of processing carried out before its withdrawal.

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LOG DATA

We collect information that your browser sends whenever you visit our Service (”Log Data”). This Log Data may include information such as your computer’s Internet Protocol (”IP”) address, browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages and other statistics.

GDPR DATA PROTECTION

On May 25, 2018, the General Data Protection Regulation came into effect across European Union (EU) member states, impacting any organization that processes personal data of EU individuals. GDPR represents a strengthening and harmonizing of existing data privacy rights for individuals in the European Union.

C1 is committed to protecting personal data of our EU employees, contractors, customers, and vendors, regardless of where that data is processed. We have an extensive security program and an established set of policies in place across our company departments to ensure that personal data of EU individuals is processed accordingly and fully protected in our systems.

International Transfers of Personal Data

C1 operates internationally and your personal data may be accessed, processed or transferred to countries outside the country in which you reside, including countries outside the European Economic Area ("EEA").

Where personal data is transferred outside the EEA and such transfers are subject to GDPR requirements, C1 will ensure that appropriate safeguards are implemented in accordance with applicable data protection laws. These may include transfers to countries recognised as providing an adequate level of data protection, the use of Standard Contractual Clauses approved by the European Commission, or other lawful transfer mechanisms.

Where required, C1 will implement supplementary safeguards to protect personal data transferred internationally.

You may contact us using the details provided in this Privacy Policy to request further information about the safeguards applicable to transfers of your personal data.

Information specifics:
C1 specifically gathers the following information from users:

- IP Addresses, Browser information, User agent information, Cookie information (Persistent and Session Cookies)

Users who create accounts are asked to provide:

- Name, Address, Phone Number, Date of Birth, Email Address, ID Documents for KYC/AML procedures

Additional information that may be requested:

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- Cryptocurrency address information
- Additional KYC information
- Banking information

When processing the personal data of EU individuals, we:

- Ensure there is a legitimate business reason to collect the data;
- Ensure we have consent to collect and use the data (where required);
- Limit collection, storage and usage of the data only to the extent for which there is a business reason and consent.

For easier breakdown of how your data is used and why the Company will provide a chart with the breakdown of data collection purposes:

PERSONAL DATA	IS THE PROVISION OF PERSONAL DATA A LEGAL OR CONTRACTUAL REQUIREMENT OR REQUIREMENT NECESSARY TO CONCLUDE AN AGREEMENT?	POSSIBLE CONSEQUENCES OF FAILURE TO PROVIDE SUCH INFORMATION
Name*	Contractual requirements	If you do not provide this information, you will not be able to register as a Member or as a Customer.
Date of birth*	Contractual requirements	If you do not provide this information, we will not be able to confirm your legal age to register as Member or as a Customer.

PERSONAL DATA	IS THE PROVISION OF PERSONAL DATA A LEGAL OR CONTRACTUAL REQUIREMENT OR REQUIREMENT NECESSARY TO CONCLUDE AN AGREEMENT?	POSSIBLE CONSEQUENCES OF FAILURE TO PROVIDE SUCH INFORMATION
Postal *	Contractual requirements	If you do not provide this information, you will not be able to register as a Member or as a Customer.

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Shipping Address *	Contractual requirements	If you do not provide it, we will not be able to deliver your order for physical products
E-mail address	Contractual requirements	If you do not provide this information, you will not receive updates on business changes or newsletters
Telephone number and mobile phone number		
Your password*	Contractual requirements	Without the password, you cannot create your account in our online system because the information must be secured
Personal identification number	Contractual requirements	Without this PIN creation you will not be able to request withdrawal. This security feature has been created to reduce financial loss on withdrawals.
Bank account information * Cryptocurrency Wallet address info	Contractual requirements for consultants who receive some payments.	We distribute the payments to our consultants via bank transfers. Without the bank account, we will not be able to pay any amount to you.

The fields above marked with a (*) are mandatory fields – if you do not provide such personal information, the Company and / or your Sponsor will not be able to fulfill the applicable purposes described in this Policy.

KYC INFORMATION REQUIREMENTS:

C1 can only service its clients by abiding by the KYC requirements of knowing who their clients are. C1 may ask for the following documents and details in order for C1 clients to be able to use some or all the functions on the C1 platform.

Accepted Documents:

- Driver's License;
- Passport;
- Residence Card;
- Phone Bill;
- Utility Bill;
- Credit Card statement with address showing

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We require a clear photo image of the front and back of your photo ID that is not expiring within 6 months from the date of registration. All ID's sent must have a valid expiry date and must be visible and not tampered in any way.

The client may also be asked to submit a bank statement / Credit card statement or utility bill that is not more than 3 months old that clearly shows the address. These addresses must match with the information submitted in the client´s back office.

If the client is registering as a Company they must submit the following:

- Company business registration that clearly shows the owner/directors
- Copy of passport of the owner(s) the ID must match with the named owners as the business registration
- A selfie with the photo ID submitted that states "C1 and the current date"

Where identity verification or additional compliance checks are required, you may be asked to provide supporting documents through C1's designated verification or support channels.

C1 will process such information only for legitimate verification, compliance and related purposes, in accordance with applicable data protection laws and relevant retention requirements.

Appropriate technical and organisational measures will be implemented to protect identification documents and other personal data submitted as part of the verification process.

BELOW ARE SOME HIGHLIGHTS OF HOW C1 IS ENSURING COMPLIANCE WITH GDPR:

PERSONAL DATA BREACHES:

C1 will investigate and assess suspected personal data breaches and take appropriate measures to contain and mitigate their impact.

Where required by applicable data protection laws, C1 will notify the relevant supervisory authorities and affected individuals of a personal data breach.

Where GDPR applies, C1 will notify the competent supervisory authority without undue delay and, where feasible, within 72 hours of becoming aware of a personal data breach, unless the breach is unlikely to result in a risk to the rights and freedoms of individuals.

Where a personal data breach is likely to result in a high risk to individuals' rights and freedoms, C1 will notify affected individuals without undue delay, subject to applicable legal exceptions.

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Data Privacy Impact Assessment: When initiating new projects or products, implementing new software, or on-boarding new vendors that may process personal data of EU individuals, we will assess data privacy impact in order to ensure that personal data is adequately protected in any systems or processes controlled by C1.

Data Subject Rights

Subject to applicable data protection laws and any relevant legal exceptions, you may have the following rights in relation to your personal data:

a. **Right of access:** To request confirmation of whether C1 processes your personal data and obtain access to that data.

b. **Right to rectification:** To request correction of inaccurate or incomplete personal data.

c. **Right to erasure:** To request deletion of your personal data in circumstances permitted by applicable law.

d. **Right to restriction:** To request that C1 restrict the processing of your personal data in certain circumstances.

e. **Right to data portability:** To receive certain personal data in a structured, commonly used and machine readable format and, where applicable, request its transfer to another controller.

f. **Right to object:** To object to certain processing activities, including processing based on legitimate interests and processing for direct marketing purposes.

g. **Right to withdraw consent:** Where processing is based on consent, to withdraw that consent at any time without affecting the lawfulness of earlier processing.

h. **Rights relating to automated decision making:** Where applicable, to exercise rights in relation to decisions based solely on automated processing that produce legal or similarly significant effects.

You may exercise your rights by contacting C1 support from your C1 back-office account..

C1 will respond to requests within the timeframes required by applicable law. Where GDPR applies, we will generally respond within one month of receiving a request, subject to any extensions permitted by law.

We may request information reasonably necessary to verify your identity before responding to a request.

You also have the right to lodge a complaint with the relevant data protection supervisory authority where permitted by applicable law.

Certain requests may be subject to limitations, including where C1 is required to retain information to comply with legal obligations or to establish, exercise or defend legal claims.

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DATA PROTECTION

C1 is committed to collecting, processing and protecting personal data in accordance with applicable data protection laws, including, where applicable, the UAE Federal Decree Law No. 45 of 2021 Regarding the Protection of Personal Data and the General Data Protection Regulation (EU) 2016/679.

We will process personal data lawfully, fairly and transparently, and implement appropriate technical and organisational measures to protect personal data against unauthorised access, loss, misuse or disclosure.

COLLECTION AND PROCESSING OF DATA

Any access to our website and any retrieval of a file deposited on this website will be recorded. The storage serves internal system-related and statistical purposes. Logged: Name of the retrieved file, date and time of the retrieval, transferred data volume, message of successful retrieval, web browser and requesting domain. Additionally, the IP addresses of the requesting computers are logged. Further personal data will only be collected if the user of the website and / or customer makes voluntary information, e.g. in the context of a request or registration or to conclude a contract or through the settings of his browser.

USE AND DISSEMINATION OF PERSONAL DATA

C1 will use and disclose personal data only for the purposes described in this Privacy Policy and where there is an appropriate lawful basis for doing so.

Personal data may be shared with relevant third parties where necessary for the provision of the Service, compliance with legal obligations, the protection of legitimate interests or other purposes permitted by applicable data protection laws.

Further information regarding the categories of recipients is provided in the section entitled "Who Will We Share Your Personal Information With and Where?"

RETENTION OF PERSONAL DATA

C1 will retain your personal data only for as long as reasonably necessary to fulfil the purposes for which it was collected, including to satisfy applicable legal, regulatory, accounting and reporting requirements.

The applicable retention period will depend on the nature of the personal data, the purposes for which it is processed and any legal obligations requiring its continued retention.

In determining appropriate retention periods, C1 will consider the amount, nature and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure, the purposes of processing and applicable legal requirements.

Where personal data is no longer required, C1 will securely delete or anonymise it, unless continued retention is required or permitted by applicable law.

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Withdrawal of consent or a request for deletion will not automatically result in deletion where C1 has another lawful basis or legal obligation requiring continued retention.

COOKIES

Our website uses cookies. A cookie is a text file that is sent when you visit a website and is temporarily stored on the hard disk of the user of the website and / or customer. If the relevant server of our website is called again by the user of the website and / or customer, the browser of the user of the website and / or of the customer sends back the previously received cookie back to the server. The server can then evaluate the information obtained by this procedure in various ways. Cookies can, for example, control advertising inserts or facilitate navigation on a website.

WHAT COOKIES WILL BE USED ON THE SITE?

The site uses cookies (small files placed on the site user's hard drive) to distinguish you from other users of the site. This helps us provide you with a high-quality experience as you browse the site and also lets us improve the site. We use cookies to analyze the information flow; customize the services, content and advertising; measuring campaign effectiveness; and promote trust and security. We offer certain services that are only available through the use of cookies. In general, there are the following categories of cookies:

1. **Strictly necessary cookies**

Some cookies are fundamental to the operation of the website. For example, some cookies allow us to identify registered users and make sure they can access the site. If a registered user chooses to disable these cookies, the user may not be able to access all content on the site.

2. **Performance cookies**

Other cookies can be used to analyze how users use the site and to monitor the performance of the site. This allows us to provide a high-quality experience by adapting the offer and quickly identifying and correcting any problems that arise. For example, performance cookies can be used to keep track of which pages are most popular and to determine why some pages receive error messages.

3. **Functionality cookies**

Functionality cookies are used to let us remember the users' preferences and tailor the website / app to provide enhanced features.

4. **Targeted cookies**

We may use cookies to serve users' advertisements that promote C1 products that are relevant to them and their interests. Please note that we do not allow third parties to advertise their own products and services on our website / app.

5. **Google Analytics**

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We use Google Analytics to understand how visitors use our websites and apps. This means that when you visit our site or use one of our mobile applications, your browser automatically sends certain information to
Google. This includes, for example, the URL of the page you are visiting and your IP address. You can find details on how Google technology collects and processes data by following this link https://www.google.com/policies/privacy/partners/ .

If you do not want Google Analytics to be used in your browser, you can install the Google Analytics Browser Extension. You can find out more about Google Analytics and Google's privacy policy here.

Managing Your Cookie Preferences

Where required by applicable law, C1 will obtain your consent before placing or accessing cookies and similar tracking technologies that are not strictly necessary for the operation of the website.

You may accept or reject nonessential cookies through the cookie consent mechanism available on our website. You may also withdraw or modify your consent at any time through the cookie preference settings.

Strictly necessary cookies may be used without consent where permitted by applicable law, as they are required for the website to function properly.

You may also manage cookies through your browser settings. However, disabling certain cookies may affect the functionality of the website.

Further information about the cookies used, their purposes, providers and retention periods is available through our cookie preference settings or Cookie Policy, where applicable.

SERVICE PROVIDERS

C1 may engage third party service providers to support the operation and delivery of the Service, including hosting, payment processing, customer support and analytics services.

Where these providers process personal data on C1's behalf, they will be required to process such data only in accordance with C1's documented instructions and applicable data protection laws, subject to any processing required by law.

C1 will implement appropriate contractual safeguards to protect personal data shared with its service providers.

SECURITY

C1 implements appropriate technical and organisational measures designed to protect personal data against unauthorised access, disclosure, alteration, loss or destruction.

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These measures are reviewed and updated as appropriate, taking into account the nature of the personal data processed and the risks associated with such processing.

While C1 takes reasonable steps to protect personal data, no method of electronic transmission or storage can be guaranteed to be completely secure.

LINKS TO OTHER SITES

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over, and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

CHILDREN'S PRIVACY

Our Service does not address anyone under the age of 18. We do not knowingly collect personally identifiable information from children under 18. If you are a parent or guardian and you are aware that your Child has provided us with Personal Information, please contact us. If we discover that a Child under 18 has provided us with Personal Information, we will delete such information from our servers immediately.

JUDICIAL COMPLIANCE

C1 may process and disclose personal data where necessary to comply with applicable legal or regulatory obligations, respond to lawful requests from competent authorities, or establish, exercise or defend legal claims, in accordance with applicable law.

CONSENT TO COMPANY AND SPONSOR COMMUNICATIONS

COMPANY COMMUNICATIONS:

Subject to the following, the Company will send you direct marketing related to the Company's products and services similar to those you have already purchased, or other products and services provided by the Company, its subsidiaries and carefully selected partners.

This will only be sent where you have given your consent to the Company during the registration process as an Independent Representative or through your online account on the Website ("bank-office"), or (where permitted) you have been given the opportunity to opt out.
You will be able to opt out of direct marketing by: (i) following the instructions in the communication itself; (ii) change your marketing preferences through your online account on the Website ("back-office"); or (iii) to contact support from your back-office login.

SPONSOR COMMUNICATIONS:

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Subject to the following, your Sponsors may send you direct marketing related to the Company's products and services similar to those you have already purchased, or other products and services provided by the Company, its affiliates and carefully selected partners. This will only be sent where you have given your consent to your Sponsors during the registration process as an Independent Representative or through your online account on the Website ("back-office"), or (where permitted) you have been given the opportunity to opt out. You will be able to opt out of direct marketing by: (i) following the instructions in the communication itself; (ii) change your marketing preferences through your online account on the Website ("back-office"); or (iii) to contact support from your back-office login. or (iv) contact your Sponsor directly.

WHO WILL WE SHARE YOUR PERSONAL INFORMATION WITH AND WHERE?

The Company will share your personal information with its employees, directors, and owners located in Europe, Africa, North America and Asia.

The Company and your Sponsors can each share your personal information with:

1. Authorities and / or law enforcement officials if required for the above purposes, if required by law of if necessary, for the legal protection of its own legitimate interests in accordance with applicable laws
2. Third-party service providers and group companies, who will process them on behalf of the Company or your Sponsors for the above purposes. Such third parties include, but are not limited to, couriers for delivery of your orders (located in the EEA), customer service businesses (located in the EEA) and marketers (located in the EEA), etc.
3. Sponsors within the C1 network, including your direct Sponsor and relevant upline Sponsors, where such sharing is necessary for the administration and operation of the C1 network, including the management of Affiliate relationships, commissions and related activities. Personal data shared with Sponsors will be limited to information reasonably necessary for the relevant purposes. Sponsors must process such information in accordance with applicable data protection laws and any contractual obligations governing their access to and use of personal data. Where Sponsors act as independent data controllers, they will be responsible for ensuring that their processing activities comply with applicable data protection requirements.

CHANGES TO THIS PRIVACY POLICY

C1 may update this Privacy Policy from time to time to reflect changes in our processing activities, legal requirements or business operations.

The updated Privacy Policy will be published on our website, together with the date of the latest revision. Where required by applicable law, we will provide additional notice of material changes and obtain your consent where necessary.

We encourage you to review this Privacy Policy periodically to remain informed about how we process your personal data.

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This Privacy Policy may be translated into other languages. In the event of any inconsistency between the English version and a translated version, the English version shall prevail, to the extent permitted by applicable law.